



# **RAPS NEWSLETTER MAY 2013**

## **RAPS NEWS**

### **RAPS ENVIRONMENTAL SCANS 2013**

RAPS is pleased to advise that the 2013 RAPS Environmental Scans have been completed and will be uploaded onto our website in the near future. RAPS will continue the consultations with those engaged in the retail and personal service industries on an ongoing basis and if you wish to discuss your business and/ or industry issues, please contact our Industry Consultant David Ingram on 0418 893 243 or email: [david@rapstc.com.au](mailto:david@rapstc.com.au).

### **2013 INDUSTRY WORKFORCE DEVELOPMENT PLAN**

The RAPS 2013 Industry Workforce Development Plan will be available on the RAPS website [www.rapstc.com.au](http://www.rapstc.com.au) by mid June.

### **RAPS FUTURE PROJECTS**

This year RAPS will be involved in many projects as identified through industry consultations. These projects will include:

- Identifying and developing appropriate and meaningful training programs for indigenous youth, particularly females in the Broome and Fitzroy regions.
- Visit to the South West, Peel and the Great Southern regions to consult with key stakeholders in the retail and personal services industry sectors.
- Participate in 2013 Skills West Expo to promote and facilitate careers, WorldSkills and try-a-trade in the RAPS industry sectors.
- Consult with employers to determine the reasons for a decrease in the uptake of traineeships in the retail and personal services industry sector.

## **PRE-APPRENTICESHIP PROGRAM FOR THE HAIRDRESSING INDUSTRY**

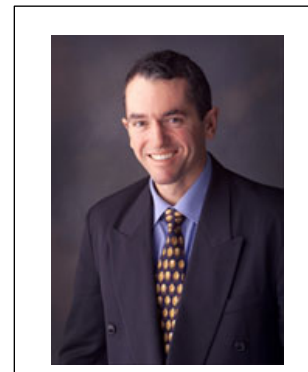
RAPS is pleased to advise of a proposal to establish a Pre-apprenticeship program for the Hairdressing Industry. The initial program will run as a pilot to establish if the outcomes meet the needs of the Industry and is planned to commence in 2014.

## **STATE NEWS**

### **WELCOME HON. TERRY REDMAN**

RAPS welcomes the new Minister for Training and Workforce Development and Corrective Services, the Hon. Terry Redman MP and congratulates him on his new portfolio.

Mr. Redman takes on the portfolio of Training and Workforce Development, Water and Forestry following his appointment by the Hon. Colin Barnett in March.



### **COMING SOON**

The Workplace Essentials for Better Business website and employer brochure is a resource that is being produced to support the small and medium enterprise sector to engage in and implement effective workforce planning and workforce development practices.

The Minister for Training and Workforce Development, the Hon. Terry Redman MLA, will officially launch this website on 4 July 2013.

### **TRAINING PROVIDERS FORUM 2013 (17 & 18 June – Crown Perth)**

Hosted by the Department of Training and Workforce Development, this two day conference and exhibition held at the Crown Perth will provide the latest updates on training and workforce development and showcase examples of innovation and good practice. This is a great professional development and networking opportunity for all training professionals. The Forum will focus on sustainability, technology and innovation in training.

For further information on the forum please email [tpforum@dtwd.wa.gov.au](mailto:tpforum@dtwd.wa.gov.au) or phone 9229 5327.

## WA TRAINING AWARDS – KEY DATES

KEY DATES	EVENT
10 May (5.00pm)	Applications Close
24 May	Applications received by Training Councils to select semi-finalists
18 June	Department of Training and Workforce Development notified of semi-finalists
21 June	All applicants notified by the Department of Training and Workforce Development as to whether they have been selected as a semi-finalist
19 July – Semi-finalist Judging Day	Semi-finalists are interviewed
26 July	All semi-finalists notified as to whether they have been selected as a finalist
20 September	Finalists attend the WA Training Awards Presentation Dinner
22 November	The Australian Training Awards are presented in Perth

## WORLD SKILLS – INTERNATIONAL FINALS

Jessamey Mooney, a young hairdresser from Donybrook is representing Australia at the international finals of WorldSkills to be held in Leipzig, Germany on 2<sup>nd</sup> July 2013. The international WorldSkills is held every two years and attracts skilled competitors from 54 countries and regions around the world. Jessamey is the youngest member of the Australian Team and we wish her the best. We know she will represent her country and trade with excellence.

## NATIONAL NEWS

### SMALL BUSINESSES – FREE ONLINE EDUCATION PROGRAM

The Australian Competition and Consumer Commissions (ACCC) has released a free online education program, to help small businesses learn about their rights and obligations under Australian competition and consumer laws. The program offers small businesses with a simple, interactive learning resource that provides a broad overview of the Australian Consumer Law and Competition and Consumer Act (2010). The online program consists of 10 modules on specific topics, each taking about 15-20 minutes to complete and users have the option to select topics most relevant to their business operations. The free online education program for small business is available at [www.ccaeducationprograms.org](http://www.ccaeducationprograms.org)

### SMALL BUSINESS – MYOB AND WESTPAC DIGITAL TOOLKIT INITIATIVE

MYOB and Westpac have teamed up to launch a joint initiative to help small businesses advance their digital capabilities. The 'Ready for Business' initiative is a toolkit that offers

SMEs the tools they need to start and grow their business including tools to build an off-the-shelf website and help them attract customers to their website. Additionally this initiative also helps facilitate online invoicing and payments. Information regarding the initiative and registration is available at <http://alliance.westpac.com.au/myob/>

### **SMALL BUSINESS – ecoBiz PROGRAM**

The Department of Environment and Resource Management have partnered up with Queensland business and industry to create a program for small businesses to achieve cost savings and take advantage of the profitability of improved environmental performance. The ecoBiz process will help small businesses to :

- Measure their business footprint
- Identify opportunities for improvement
- Schedule/prioritise identified opportunities in an action plan
- Re-measure and compare

Information regarding the program and registration is available at <http://www.ehp.qld.gov.au/ecobiz/>

### **NEW INDUSTRY GROUP FOR RETAIL – AUSTRALIAN TRADERS GROUP**

A group of major retail-related industry bodies have come together to launch the Australian Traders Group (ATG) which is aimed at working collectively to address key regulatory issues confronting the retail sector and link with government to achieve real change on behalf of its members and the wider industry.

For further information please visit

<http://www.retail.org.au/ArticleDetails/tabid/232/ArticleID/367/Industry-bodies-band-together-towards-retail-industry-outcomes-Australian-Traders-Group-launched-TODAY-Melbourne.aspx>

### **AUSTRALIAN RETAILERS ASSOCIATION FEDERAL BUDGET & ELECTION SKILLS SUBMISSION**

The Australian Retailers Association (ARA) has identified a series of skill shortages and needs for the retail industry sector.

For further information regarding the skills submission to the Federal Government please visit

<http://news.retail.org.au/LiveAssets/images/5204/ARA%20Policy%20skills%20submission%20March%202013.pdf>

### **NEW STANDARDS FOR VET**

A position paper for 'Improving Vocational Education and Training has been released by the

National Skills Standards Council (NSSC) and can be viewed at  
[http://www.nssc.natese.gov.au/data/assets/pdf\\_file/0020/74063/NSSC\\_Position\\_Paper.pdf](http://www.nssc.natese.gov.au/data/assets/pdf_file/0020/74063/NSSC_Position_Paper.pdf)

## **TRAINING PACKAGES**

### **FUNERAL SERVICES**

The Funeral Services training package is still progressing through the endorsement process and it is anticipated that it will be available within the next two months.

### **SERVICE SKILLS AUSTRALIA**

Service Skills Australia's continuous improvement and streamlining feedback register is now open for Hairdressing, Floristry and Beauty. To access the feedback register go to:  
[www.serviceskills.com.au](http://www.serviceskills.com.au)

### **RAPS CONTACTS**

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